

Terms & Conditions StrongHer Curacao

By making an appointment at StrongHer Curacao and/or undergoing a treatment, you agree to the following terms and conditions. Please read them carefully.

1. Scope and Nature of Treatments

- 1.1. The massages and treatments offered by StrongHer Curacao are not intended to diagnose or treat medical conditions.
- 1.2. If there are concerns regarding your health, existing medical conditions, medication use, or potential contraindications, StrongHer Curacao may decide not to proceed with treatment and refer you to a doctor, midwife, or specialist.
- 1.3. Follow-up treatments will only be provided if your attending doctor, midwife, or specialist approves.
- 1.4. All treatments are professional, relaxing, and supportive in nature; they are not medical interventions and do not replace medical advice.

2. Medical Information & Client Responsibility

- 2.1. You are responsible for the accuracy and completeness of all information you provide during the intake, including medical history, medications, and prior treatments.
- 2.2. Incomplete or incorrect information may increase risks or reduce the effectiveness of the treatment. StrongHer Curacao cannot be held liable for any negative consequences resulting from this.

3. Safety & Contraindications

- 3.1. StrongHer Curacao reserves the right to refuse service to clients under the influence of alcohol, drugs, or other substances that may make treatment unsafe.
- 3.2. For hygiene and safety, it is expected that you shower shortly before your treatment.
- 3.3. StrongHer Curacao ensures the highest standards of hygiene and quality for all treatment materials and spaces.

4. Professional Standards

- 4.1. Certificates and diplomas of all staff are available for clients upon request.
- 4.2. All treatments are strictly professional and non-erotic. Clients displaying inappropriate behavior or making sexual remarks may be refused treatment immediately and barred from future services.

5. Appointments & Cancellations

- 5.1. Treatments are by appointment only, which can be made by phone, WhatsApp, email, or online.

5.2. Cancellations up to 24 hours in advance are free of charge.

5.3. Cancellations within 24 hours, on the day of the appointment, or no-shows will be charged the full treatment fee.

5.4. StrongHer Curacao reserves the right to change rates and opening hours at any time. Appointments booked prior to a change are charged according to the rate at the time of booking.

6. Payment

6.1. Payment is due immediately after the treatment via cash, card, Tikkie, or bank transfer (after agreement).

6.2. Gift vouchers may be used as payment but are not redeemable for cash and are non-refundable if the full value is not used.

6.3. Gift vouchers are valid for 1 year from the date of issue.

7. Liability

7.1. StrongHer Curacao cannot be held liable for any complications, side effects, or reactions that may occur after a treatment, including but not limited to:

- Physical reactions such as fatigue, headache, nausea, bleedings, muscle tension
 - Aggravation of existing conditions
 - Premature contractions or early labor
 - Other health-related issues

7.2. Clients remain solely responsible for their own health and are advised to consult a doctor, midwife, or specialist if they have concerns or persistent complaints.

7.3. By agreeing to these terms, the client acknowledges that StrongHer Curacao is not liable for any consequences of treatments, including physical, emotional, or cosmetic effects.

8. Personal Belongings

8.1. StrongHer Curacao is not responsible for damage, loss, or theft of personal belongings of the client.

9. Phone & Communication

9.1. Staff phones are on silent during treatments. Exceptions are only made in genuine emergencies.

10. Additional Provisions

10.1. All personal and medical information shared with StrongHer Curacao is treated confidentially and will not be shared with third parties without your written consent.

10.2. Clients acknowledge that treatments are supportive, relaxing, and professional in

nature, and results may vary per person.

11. Risk and Liability Personal Training

Participants in personal training sessions engage in all exercises and activities at their own risk. The trainer shall not be liable for any direct or indirect damage, injury, or loss arising from participation in the training, regardless of the cause. It is the participant's responsibility to seek medical advice if necessary and to respect their own physical limits.

By making an appointment or undergoing treatment, the client agrees to these terms and conditions.